

POSITIVE FEEDBACK for Fikre

Thursday, February 25, 2016
11:29 AM

Subject	POSITIVE FEEDBACK for Fikre
From	Sullivan, Daniel (DOT)
To	contact@dcyellowcab.com; ATD DCTC
Sent	Monday, January 25, 2016 12:58 PM

While you are likely only told of perceived poor service, I wanted to take the time to let know of a very POSTIVE experience I had with Fikre driving me back to the airport from the United States Holocaust Museum just over a week ago.

I accidentally left my iPhone in his cab on January 14th around the start of rush hour (just after 3:00 pm) and your dispatch was very quick to track him down so he could return and I could catch my plane on time. This is UNHEARD of for a Taxi Cab service. THANK YOU! THANK YOU! THANK YOU!!

Date: 1-14-2016
Time: 3:15 pm
Driver Name: Fikre
Driver Number: 76643
Car Number: B146
Plate Number: H97450

Please share this praise with Fikre!!

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