



DISTRICT OF COLUMBIA
PUBLIC SCHOOLS

October 31, 2017

[REDACTED]

RE: Letter of Response for Grievance filed

Dear [REDACTED]

This letter is in reference to concerns that were brought to the attention of DCPS on September 6, 2017 regarding your student [REDACTED]. Specifically, a *Stoddert* staff member not greeting students on the on the [REDACTED] bus when they arrive at [REDACTED] in the morning. Due to lack of adult supervision, students are placed in harm's way.

In response, DCPS conducted an investigation which included speaking with you and other person(s) deemed relevant. Based on that investigation, DCPS found the following:

1. The [REDACTED] bus was sporadically arriving at [REDACTED] prior to the school's official start time.
2. A designated [REDACTED] staff member had not been identified to greet the [REDACTED] students at their bus.

In order to address these issues, DCPS implemented the following measures:

1. A memorandum from the [REDACTED] Contract Officer indicating the [REDACTED] bus will arrive no earlier than 8:30am to [REDACTED] each school day was received by DCPS Grievance on [REDACTED].
2. [REDACTED] will provide a designated school security officer to meet the students at the [REDACTED] bus when they arrive at [REDACTED] at 8:30am.
3. A phone conference with you and DCPS Grievance was held on [REDACTED] to address your concerns and to review the measures put into place, which included the identified 8:30am bus arrival time at [REDACTED] as directed by the [REDACTED] Contract Officer and the designated school security officer at [REDACTED] meeting the [REDACTED] students when their bus arrives at 8:30am each school day.

If you are not satisfied with the outcome of this investigation, you have the right to file an appeal within 10 calendar days of receipt of this letter. The appeal must be submitted in writing. Appeal requests may be submitted via U.S. Postal Mail to 1200 First St., 9th Floor; Attn: Resolution Grievance Division or via email at dcps.grievance@dc.gov. You may also contact the U.S. Department of Education, Office on Civil Rights (1-800-421-3481) to report any educational discrimination on the basis of race, sex, disability, etc.

If you have further questions or concerns about this letter or other issues, please do not hesitate to contact us at dcps.grievance@dc.gov or 202.442.5405. Thank you for taking steps to making DCPS a safe and welcoming environment.

[REDACTED]