



DISTRICT OF COLUMBIA  
PUBLIC SCHOOLS

Office of the Chief Operating Officer

VIA EMAIL

May 19, 2020

[REDACTED]

RE: Letter of Response for Grievance #2751 filed on January 16, 2019

Dear [REDACTED]:

In accordance with Chapter 24 Subtitle 5-B, Section 2405 of the District of Columbia Municipal Regulations, DC Public Schools (DCPS) Comprehensive Alternative Resolution and Equity team has completed its investigation of the above referenced written grievance.

Grievance Issues

We acknowledge that there has been a lapse in time since the filing of this grievance. Based on a review of the information provided, the written grievance raised the following issues under the jurisdiction of this office:

1. **24 DCMR Subtitle 5-B, Section 2405.2 (f):** Any other violation of a right granted by law that does not have a specific grievance procedure or hearing process provided in this title. You raise concerns that the heating system at [REDACTED] has not been on and has not worked consistently.

Review Procedure

The review included interviews with the following individuals:

1. [REDACTED] Director of Strategy and Logistics (DSL)
2. [REDACTED]

The review also included review of the following documents which were either submitted by the complainant, submitted by the school, or accessible via DCPS data systems:

1. Email from DCPS Facilities Team outlining plan to address heating issues at [REDACTED] with Department of General Services

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## **General Findings of Fact**

1. [REDACTED] and DCPS [REDACTED] reported to DCPS CARE that [REDACTED] has experienced chronic heating issues due to a heating, ventilation, and air conditioning (HVAC) system in need of repair, however, space heaters were provided as a temporary solution.

## **Discussion/Conclusion**

As a result of this review, DCPS has found the following:

1. DCPS finds that **24 DCMR Subtitle 5-B, Section 2405.2 (f)** is substantiated. According to reports from both DCPS Facilities [REDACTED], the heating system at [REDACTED] has not been working consistently.

In order to ensure your concerns are addressed, DCPS has taken or will take the following actions:

1. The DCPS Facilities team will provide space heaters to [REDACTED] as needed until the HVAC system is repaired.
2. The DCPS Facilities team is working with the Department of General Services to replace the aluminum piping on the HVAC system at [REDACTED] before the start of the 2020-2021 school year.

As the complainant, if you are not satisfied with the outcome, you have the right to file an appeal. Appeals must be submitted in writing and received within 10 calendar days of receipt of this notice. Please submit appeal requests to the Office of Integrity via U.S. Postal Mail to 1200 First St., NE, 10<sup>th</sup> Floor; Attn: CIO or via email at [dcps.cio@k12.dc.gov](mailto:dcps.cio@k12.dc.gov). You may also contact the U.S. Department of Education, Office for Civil Rights (1-800-421-3481) to report any educational discrimination.

If you have further questions, please do not hesitate to contact us at [dcps.care@k12.dc.gov](mailto:dcps.care@k12.dc.gov) or [202.442.5405](tel:202.442.5405).

Sincerely,



Anitra Allen, Director CARE

Cc: Principal  
Instructional Superintendent