



VIA E-MAIL AND FIRST-CLASS MAIL

April 13, 2020



RE: Withdrawal of Grievance #3645 filed on January 28, 2020

Dear [REDACTED]:

In accordance with Subtitle 5-B, Section 2405 of the District of Columbia Municipal Regulations, D.C. Public Schools (DCPS) Comprehensive Alternative Resolution and Equity (CARE) team, received a grievance filed on [REDACTED]. In your grievance you allege you made multiple attempts for documentation/homework to substantiate your students report card grades. Further, you allege your student's classroom teacher [REDACTED] refused to provide this information for personal reasons.

The DCPS CARE team spoke with you on [REDACTED] in which you stated that the original issue is resolved. On [REDACTED] DCPS CARE team received your written confirmation to have the grievance withdrawn. As a result, this claim will not be further investigated and is considered closed at this time.

However, in order to address your grievance and ensure that your student is supported, [REDACTED] took the following action:

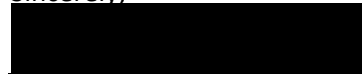
1. On [REDACTED] [REDACTED] removed your student from Teacher [REDACTED]'s class.

During our conversation on [REDACTED], you expressed additional concerns regarding communication between teachers and parents at [REDACTED]. In order to support your student and ensure that your concerns are addressed, DCPS will take the following action by the due date established below:

1. Within 30 days of teachers returning to school buildings [REDACTED] leadership will review their communication protocol and determine if any adjustments can be made to improve communication with families. Any changes will be made no later than 45 days after the reopening of the school building for instruction.

If you have any questions about this notification, please contact the CARE Team at 202-442-5405 or dcps.care@k12.dc.gov.

Sincerely,



[REDACTED], Director CARE

cc: Principal

Instructional Superintendent