

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages	
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2. Amendment/Modification Number Amendment No. 02	3. Effective Date May 18, 2022	4. Requisition/Purchase	5. Solicitation Caption: STUDENT DEVICES		
6. Issued by: District of Columbia Public Schools Office of Resource Strategy / Contracts and Acquisitions Division 1200 First Street, N.E., 9 th Floor Washington, DC 20002		Code	7. Administered By: (If other than line 6)		
8. Name and Address of Contractor (No. Street, city, county, state and zip code number) Code Facility		9A. Amendment of Solicitation No. GAGA-2022-I-0132			
		9B. Dated (See Item 11) May 10, 2022			
		10A. Modification of Contract/Order No.			
		10B. Dated (See Item 13)			
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offerors must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning ___one (1)___ copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.					
	A. This change order is issued pursuant to (Specify Authority): The changes set forth in Item 14 are made in the Contract/Order No. in Item 10A.				
	B. The above numbered Contract/Order is modified to reflect the administrative changes (such as, changes in paying office, appropriation data, etc.) set forth in Item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.				
	C. This supplemental agreement is entered into pursuant to authority of:				
X	D. Other (Specify type of modification and authority)				
E. IMPORTANT: Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return one (1) copy to the issuing office.					
14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)					
<p>The Solicitation has been amended as follows:</p> <ol style="list-style-type: none"> The Bid submission date has been extended from Thursday, May 19, 2022, at 2:00PM EST until, Monday, May 23, 2022, 2:00PM EST. Questions regarding the solicitation closed at 3:00 PM on Wednesday, May 11, 2022; however, DCPS would like to provide additional clarifications for the solicitation. The clarifications are hereby incorporated into this amendment as Attachment A. 					

ATTACHMENT A

Question No. 01:

Is there a specific manufacturer on the cart? Or can we provide an equivalent model but a different manufacturer?

Answer:

No, DCPS has tested and standardized the cart model listed in the solicitation and will not accept any other alternatives.

Question No. 02:

What are the differences among CLINs “0004 Lenovo 3-year accidental damage protection (ADP; PN: 5PS1H95240)”; “0005 Lenovo Post Sale managed break-fix (PN: 5MS1H57348)”; and “0008 Repair / Reimage and Install service for defective units on site (No PN)? Specifically, with CLINs 0005 and 0008, there seems to be redundancy. Therefore, is there a requirement to respond with pricing to both CLINs, if our firm will provide Repair/ Reimage and Install services independently?

Otherwise, requiring vendors to purchase the Lenovo-supplied SKU for CLIN 0005 adds time and expense, as well as creates a likely point-of-failure by transferring break-fix accountability between two firms and their locations, when one can fulfill all services, including but not limited to imaging, postscript install, QAQC, and break-fix, inhouse. Please confirm if DCPS intends to use CLIN 0004 (ADP) after its accepted delivery of units to fix any damaged or faulty machines under warranty.

Answer:

CLIN0004 refers to accidental damage protection offered by Lenovo which is an added coverage over the 3-year warranty (CLIN0003). This coverage provides DCPS the option of submitting a claim for repair or replacement of devices damaged accidentally such as a cracked screen as a result of dropping the device. Under this coverage alone, schools would have to ship devices back to Lenovo for repair/replacement.

However, the added Lenovo post-sale managed break-fix (CLIN0005) eliminates the need for schools to ship devices to Lenovo. Instead, when a device is identified as needing warranty or accidental damage repairs, Lenovo (or their authorized vendor) will visit a school and pick up the devices, repair/replace them, and deliver them back to the school. This is a separate, added post-sale service offered by Lenovo to carry out their warranty and ADP services.

The Repair / Reimage and Install service for defective units on site (CLIN0009) (see Amendment No. 1 for the correct CLIN numbers) can be included in the Full Deployment Services (CLIN0007) if the contractor chooses to perform the deployment services themselves. A separate CLIN0009 has been provided allowing contractors to quote Lenovo Factory Deployment under CLIN0007 instead. If contractor chooses to quote the Lenovo Factory deployment option, contractor must provide the additional onsite service to repair/reimage devices that arrive at DCPS from Lenovo's factory deployment phase with a defect and that require repair/reimaging.

Question No. 3:

What is DCPS' prescribed imaging and post-scripting process? Without this information, labor cost cannot be determined, as the number, and complexity, of tasks, are correlated to the amount of time needed to complete the tasks.

Answer:

Please see Section C.6.5 in the Amendment No. 1 for the detailed steps required for imaging and post-scripting process.

Question No. 4:

L.12 of the IFB calls for option year pricing, but the amendment's section B.4.1 indicates that the period of performance ends on September 30, 2022. How many options years require pricing? Please note that Lenovo has not provided pricing that extends beyond 6/30/2022.

Answer:

There are no option years for this solicitation. Please provide pricing as required under section B.4.1 - Base Year: (Date of Award) – July 15, 2022. Also, please refer to section F.2.

Question No. 5: Is there a pre-proposal meeting for this solicitation?

Answer: No.

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All terms and conditions of the solicitation referenced remain unchanged in full force and effect.

15A. Name and Title of Signer (Type or print)		16A. Name of Contracting Officer	
		LaVeta Hilton	
15B. Name of Contractor (signature of person authorized to sign)	15C Date Signed	16B. District of Columbia <i>LaVeta Hilton</i> (Signature of Contracting Officer)	16C.Date Signed May 18, 2022